



SLA Report

Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia

September
2025

PT Media Sarana Data (GMEDIA)

Jl. Siliwangi No. 32G, Nogotirto, Gamping, Sleman,
Daerah Istimewa Yogyakarta

Kode Pos 55592 Telp : (0274) 380 345

Summary Report

Summary Report for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia September 2025

NO	Service Total	Node	SLA Service
1	IDEA ONE 150 Mbps	1	100.00%
	Total	1	100.00%

Service Availability

Detailed service availability for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia September 2025

NO	Service ID	Node	Availability
1	01.1765	1	100.00%
	Total	1	100.00%

Ticket Report

Detailed ticket report for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia September 2025

Ticket	Tanggal	Description	Action	MTTR	Status
295329	22 Sep 2025	Kendala koneksi	Dilakukan Mapping dan pengecekan jaringan internet all area		Close

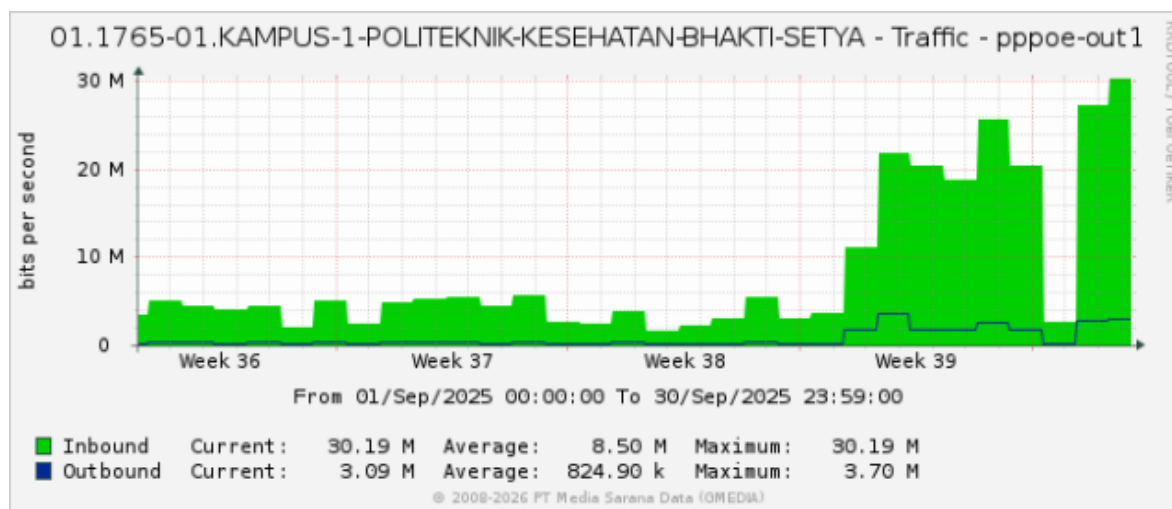


Number of Ticket : 0

Ticket Duration :

0

Multi Router Traffic Grapher (MRTG)





SLA Report

Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia

Oktober
2025

PT Media Sarana Data (GMEDIA)

Jl. Siliwangi No. 32G, Nogotirto, Gamping, Sleman,
Daerah Istimewa Yogyakarta

Kode Pos 55592 Telp : (0274) 380 345

Summary Report

Summary Report for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia Oktober 2025

NO	Service Total	Node	SLA Service
1	IDEA ONE 150 Mbps	1	100.00%
	Total	1	100.00%

Service Availability

Detailed service availability for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia Oktober 2025

NO	Service ID	Node	Availability
1	01.1765	1	100.00%
	Total	1	100.00%

Ticket Report

Detailed ticket report for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia Oktober 2025

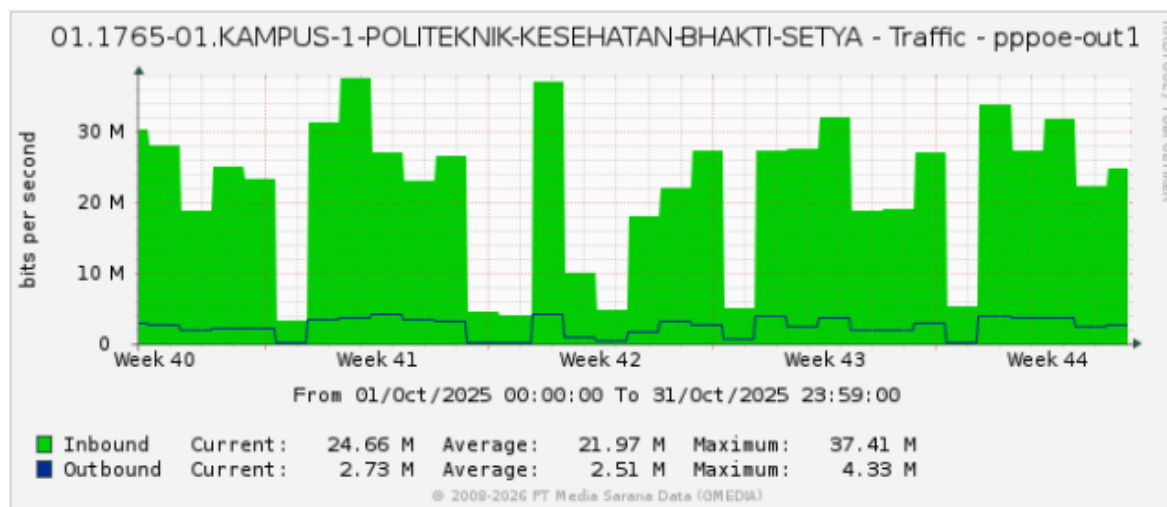
Ticket	Tanggal	Description	Action	MTTR	Status
298992	15 Oct 2025	Kendala koneksi Internet down	Dilakukan kunjungan ke lokasi, didapati koneksi inet di beberapa lokasi lt.1 dan lt.3 down. Dilakukan pengecekan beberapa switch, dan di dapati switch yang ada di parkir motor rusak/error. Dilakukan replace switch dngan siwtch DES-1008 kepemilikan Gmedia. Setelah replace switch tersebut internet yang down di beberapa lokasi tadi sudah up kembali.		close

Online : 100.00%	
Downtime : 0.00%	
SLA : 100.00%	

Number of Ticket : 0

Ticket Duration : 0

Multi Router Traffic Grapher (MRTG)





SLA Report

Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia

November
2025

PT Media Sarana Data (GMEDIA)

Jl. Siliwangi No. 32G, Nogotirto, Gamping, Sleman,
Daerah Istimewa Yogyakarta

Kode Pos 55592 Telp : (0274) 380 345

Summary Report

Summary Report for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia November 2025

NO	Service Total	Node	SLA Service
1	IDEA ONE 150 Mbps	1	100.00%
	Total	1	100.00%

Service Availability

Detailed service availability for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia November 2025

NO	Service ID	Node	Availability
1	01.1765	1	100.00%
	Total	1	100.00%

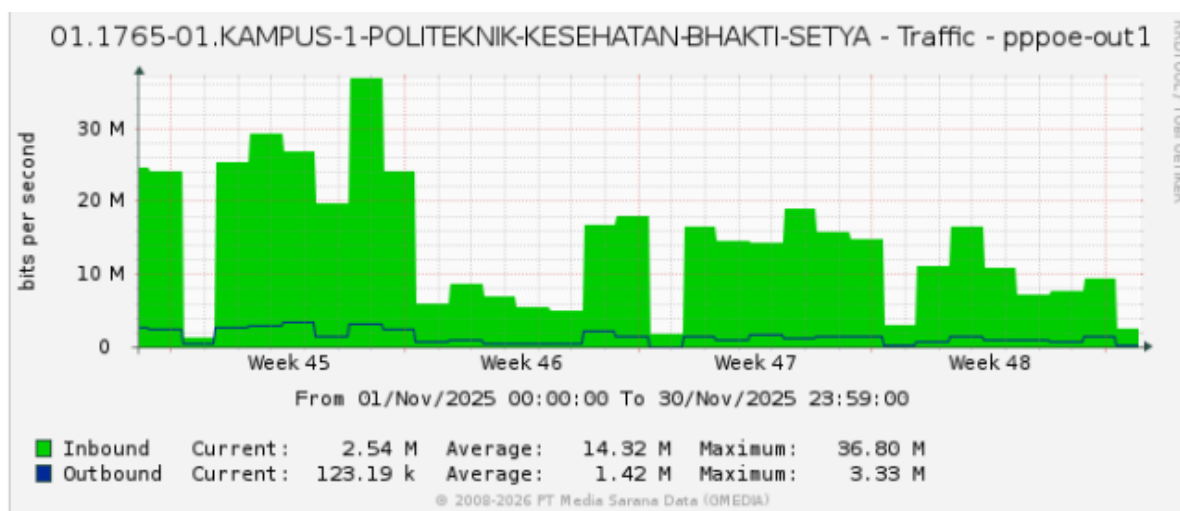
Ticket Report

Detailed ticket report for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia November 2025

Ticket	Tanggal	Description	Action	MTTR	Status

Online : 100.00%	
Downtime : 0.00%	
SLA : 100.00%	
Number of Ticket : 0	Ticket Duration : 0

Multi Router Traffic Grapher (MRTG)





SLA Report

Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia

Mei
2025

PT Media Sarana Data (GMEDIA)

Jl. Siliwangi No. 32G, Nogotirto, Gamping, Sleman,
Daerah Istimewa Yogyakarta

Kode Pos 55592 Telp : (0274) 380 345

Summary Report

Summary Report for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia Mei 2025

NO	Service Total	Node	SLA Service
1	IDEA ONE 150 Mbps	1	100.00%
	Total	1	100.00%

Service Availability

Detailed service availability for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia Mei 2025

NO	Service ID	Node	Availability
1	01.1765	1	100.00%
	Total	1	100.00%

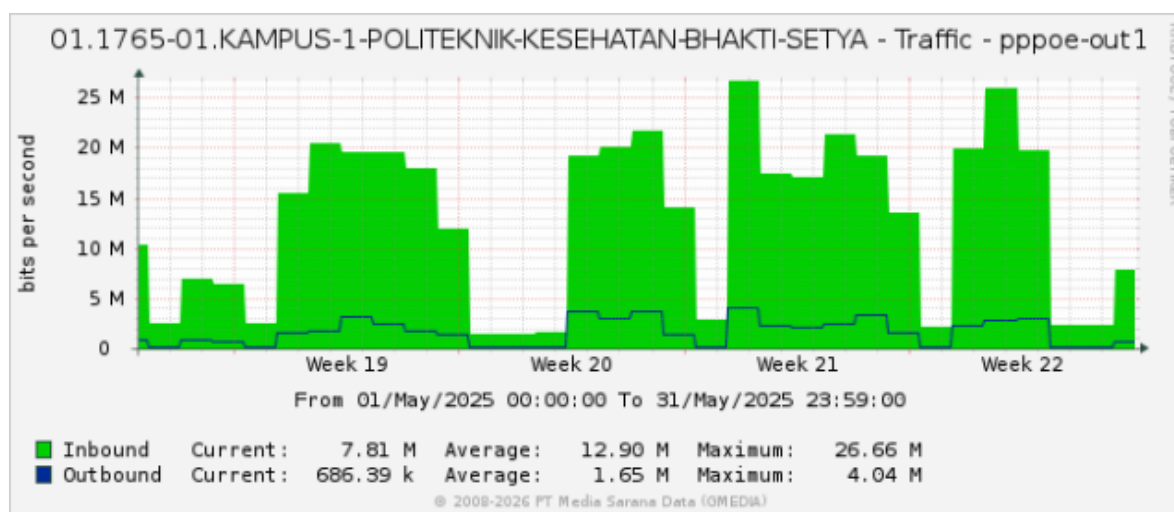
Ticket Report

Detailed ticket report for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia Mei 2025

Ticket	Tanggal	Description	Action	MTTR	Status

Online : 100.00%	
Downtime : 0.00%	
SLA : 100.00%	
Number of Ticket : 0	Ticket Duration : 0

Multi Router Traffic Grapher (MRTG)





SLA Report

Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia

Maret
2025

PT Media Sarana Data (GMEDIA)

Jl. Siliwangi No. 32G, Nogotirto, Gamping, Sleman,
Daerah Istimewa Yogyakarta

Kode Pos 55592 Telp : (0274) 380 345

Summary Report

Summary Report for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia Maret 2025

NO	Service Total	Node	SLA Service
1	IDEA ONE 150 Mbps	1	100.00%
	Total	1	100.00%

Service Availability

Detailed service availability for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia Maret 2025

NO	Service ID	Node	Availability
1	01.1765	1	100.00%
	Total	1	100.00%

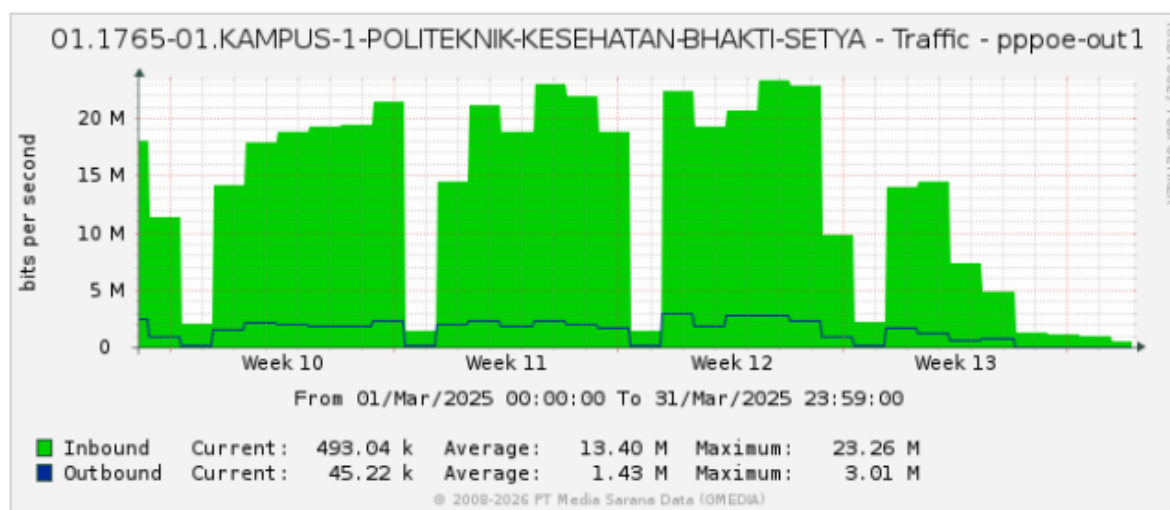
Ticket Report

Detailed ticket report for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia Maret 2025

Ticket	Tanggal	Description	Action	MTTR	Status

Online : 100.00%	
Downtime : 0.00%	
SLA : 100.00%	
Number of Ticket : 0	Ticket Duration : 0

Multi Router Traffic Grapher (MRTG)





SLA Report

Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia

Juni
2025

PT Media Sarana Data (GMEDIA)

Jl. Siliwangi No. 32G, Nogotirto, Gamping, Sleman,
Daerah Istimewa Yogyakarta

Kode Pos 55592 Telp : (0274) 380 345

Summary Report

Summary Report for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia Juni 2025

NO	Service Total	Node	SLA Service
1	IDEA ONE 150 Mbps	1	100.00%
	Total	1	100.00%

Service Availability

Detailed service availability for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia Juni 2025

NO	Service ID	Node	Availability
1	01.1765	1	100.00%
	Total	1	100.00%

Ticket Report

Detailed ticket report for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia Juni 2025

Ticket	Tanggal	Description	Action	MTTR	Status
277498	03 Jun 2025	Tidak Ada Koneksi Internet	Refresh DNS		Close
278910	12 Jun 2025	Koneksi Tidak Dapat Digunakan	Belum ada action lebih lanjut, karena dari kami tidak manage AP yang terkendala		Close

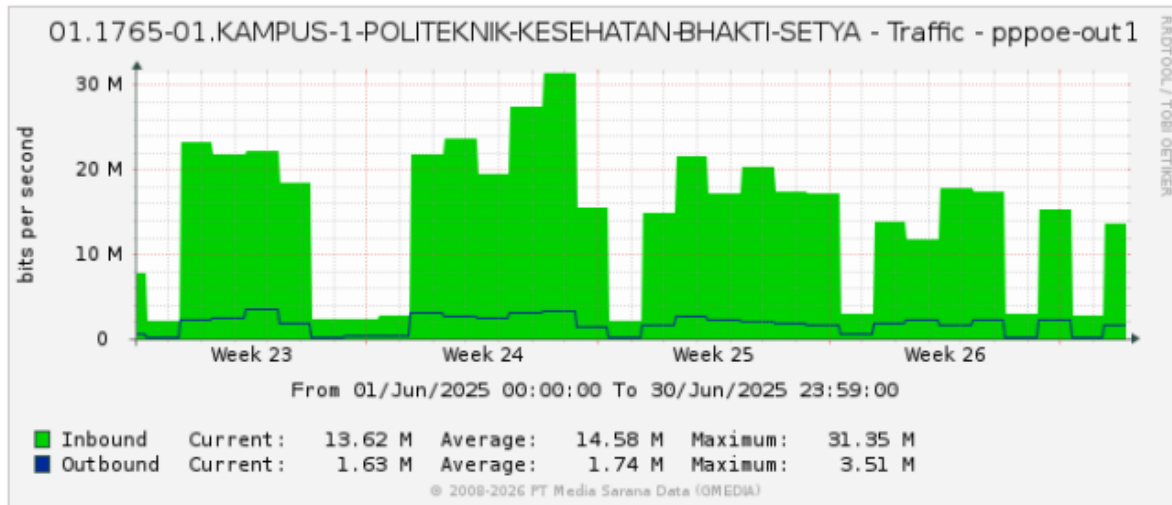


Number of Ticket : 1

Ticket Duration :

0

Multi Router Traffic Grapher (MRTG)





SLA Report

Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia

Juli
2025

PT Media Sarana Data (GMEDIA)

Jl. Siliwangi No. 32G, Nogotirto, Gamping, Sleman,
Daerah Istimewa Yogyakarta

Kode Pos 55592 Telp : (0274) 380 345

Summary Report

Summary Report for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia Juli 2025

NO	Service Total	Node	SLA Service
1	IDEA ONE 150 Mbps	1	100.00%
	Total	1	100.00%

Service Availability

Detailed service availability for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia Juli 2025

NO	Service ID	Node	Availability
1	01.1765	1	100.00%
	Total	1	100.00%

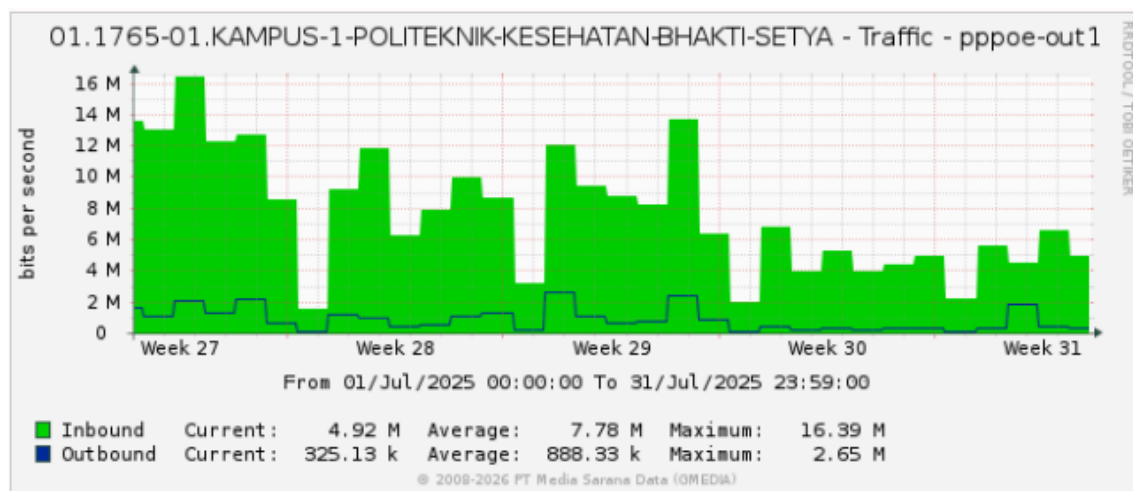
Ticket Report

Detailed ticket report for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia Juli 2025

Ticket	Tanggal	Description	Action	MTTR	Status

Online : 100.00%	
Downtime : 0.00%	
SLA : 100.00%	
Number of Ticket : 0	Ticket Duration : 0

Multi Router Traffic Grapher (MRTG)





SLA Report

Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia

Januari
2025

PT Media Sarana Data (GMEDIA)

Jl. Siliwangi No. 32G, Nogotirto, Gamping, Sleman,
Daerah Istimewa Yogyakarta

Kode Pos 55592 Telp : (0274) 380 345

Summary Report

Summary Report for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia Januari 2025

NO	Service Total	Node	SLA Service
1	IDEA ONE 150 Mbps	1	100.00%
	Total	1	100.00%

Service Availability

Detailed service availability for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia Januari 2025

NO	Service ID	Node	Availability
1	01.1765	1	100.00%
	Total	1	100.00%

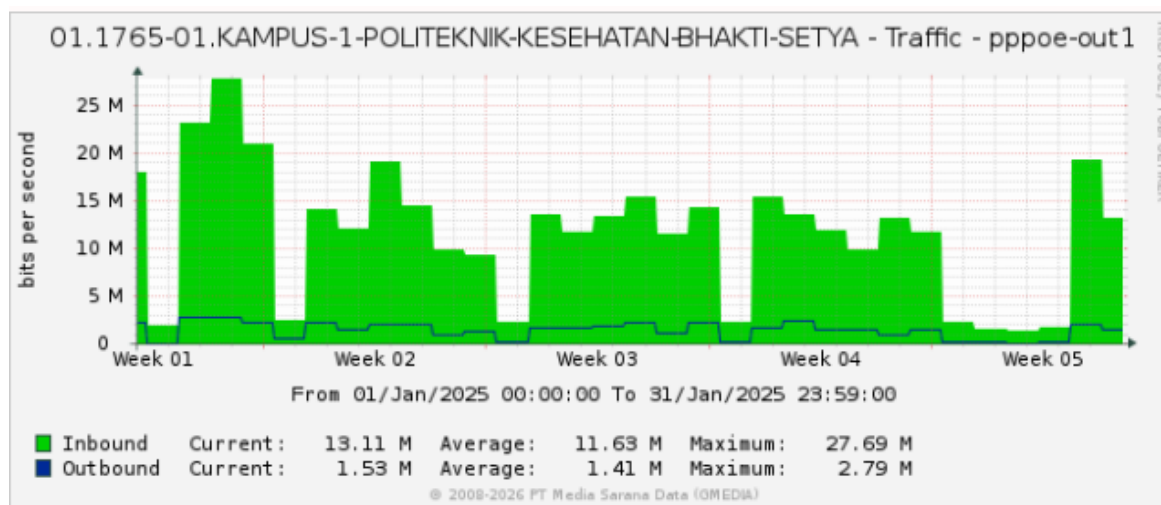
Ticket Report

Detailed ticket report for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia Januari 2025

Ticket	Tanggal	Description	Action	MTTR	Status

Online : 100.00%	
Downtime : 0.00%	
SLA : 100.00%	
Number of Ticket : 0	Ticket Duration : 0

Multi Router Traffic Grapher (MRTG)





SLA Report

Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia

Februari
2025

PT Media Sarana Data (GMEDIA)

Jl. Siliwangi No. 32G, Nogotirto, Gamping, Sleman,
Daerah Istimewa Yogyakarta

Kode Pos 55592 Telp : (0274) 380 345

Summary Report

Summary Report for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia Februari 2025

NO	Service Total	Node	SLA Service
1	IDEA ONE 150 Mbps	1	100.00%
	Total	1	100.00%

Service Availability

Detailed service availability for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia Februari 2025

NO	Service ID	Node	Availability
1	01.1765	1	100.00%
	Total	1	100.00%

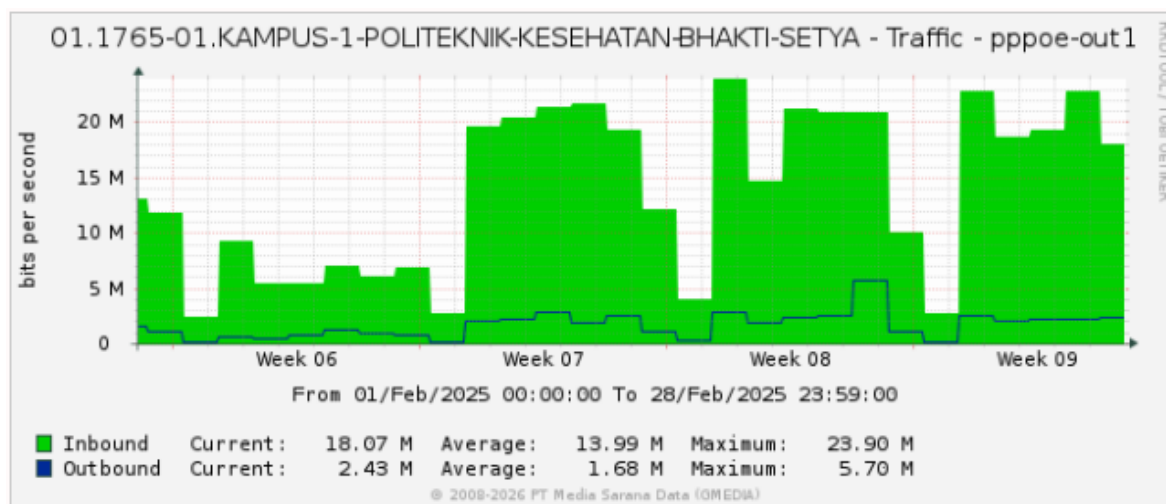
Ticket Report

Detailed ticket report for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia Februari 2025

Ticket	Tanggal	Description	Action	MTTR	Status

Online : 100.00%	
Downtime : 0.00%	
SLA : 100.00%	
Number of Ticket : 0	Ticket Duration : 0

Multi Router Traffic Grapher (MRTG)





SLA Report

Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia

Desember
2025

PT Media Sarana Data (GMEDIA)

Jl. Siliwangi No. 32G, Nogotirto, Gamping, Sleman,
Daerah Istimewa Yogyakarta

Kode Pos 55592 Telp : (0274) 380 345

Summary Report

Summary Report for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia Desember 2025

NO	Service Total	Node	SLA Service
1	IDEA ONE 150 Mbps	1	100.00%
	Total	1	100.00%

Service Availability

Detailed service availability for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia Desember 2025

NO	Service ID	Node	Availability
1	01.1765	1	100.00%
	Total	1	100.00%

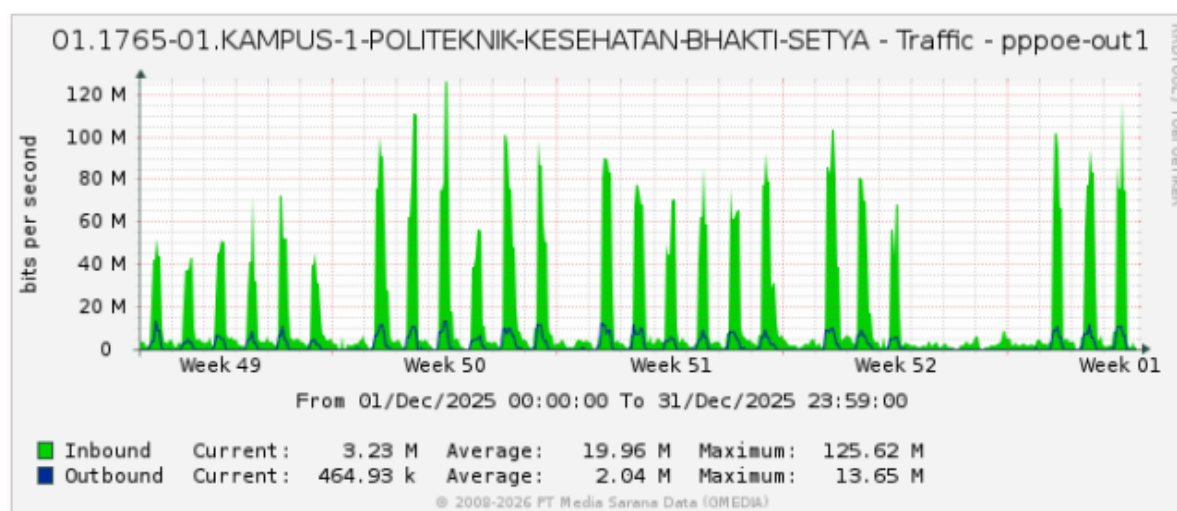
Ticket Report

Detailed ticket report for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia Desember 2025

Ticket	Tanggal	Description	Action	MTTR	Status

Online : 100.00%	
Downtime : 0.00%	
SLA : 100.00%	
Number of Ticket : 0	Ticket Duration : 0

Multi Router Traffic Grapher (MRTG)





SLA Report

Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia

April
2025

PT Media Sarana Data (GMEDIA)

Jl. Siliwangi No. 32G, Nogotirto, Gamping, Sleman,
Daerah Istimewa Yogyakarta

Kode Pos 55592 Telp : (0274) 380 345

Summary Report

Summary Report for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia April 2025

NO	Service Total	Node	SLA Service
1	IDEA ONE 150 Mbps	1	100.00%
	Total	1	100.00%

Service Availability

Detailed service availability for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia April 2025

NO	Service ID	Node	Availability
1	01.1765	1	100.00%
	Total	1	100.00%

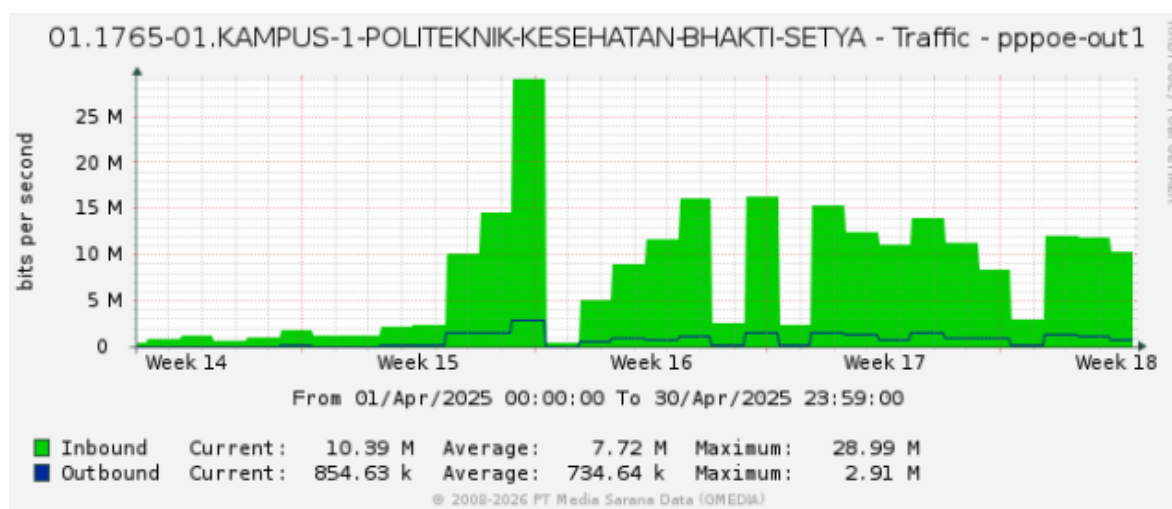
Ticket Report

Detailed ticket report for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia April 2025

Ticket	Tanggal	Description	Action	MTTR	Status

Online : 100.00%	
Downtime : 0.00%	
SLA : 100.00%	
Number of Ticket : 0	Ticket Duration : 0

Multi Router Traffic Grapher (MRTG)





SLA Report

Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia

Agustus
2025

PT Media Sarana Data (GMEDIA)

Jl. Siliwangi No. 32G, Nogotirto, Gamping, Sleman,
Daerah Istimewa Yogyakarta

Kode Pos 55592 Telp : (0274) 380 345

Summary Report

Summary Report for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia Agustus 2025

NO	Service Total	Node	SLA Service
1	IDEA ONE 150 Mbps	1	100.00%
	Total	1	100.00%

Service Availability

Detailed service availability for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia Agustus 2025

NO	Service ID	Node	Availability
1	01.1765	1	100.00%
	Total	1	100.00%

Ticket Report

Detailed ticket report for Kampus 1 Politeknik Kesehatan Bhakti Setya Indonesia Agustus 2025

Ticket	Tanggal	Description	Action	MTTR	Status

Online : 100.00%	
Downtime : 0.00%	
SLA : 100.00%	
Number of Ticket : 0	Ticket Duration : 0

Multi Router Traffic Grapher (MRTG)

